



## Person Specification

Job Title

**Care Support Worker (Reviewed November 2021)**

### Qualifications



#### Essential

- |   |     |
|---|-----|
| 1. Level 2 NVQ in Health and Social Care or equivalent or be willing to work towards this qualification | A/I |
| 2. Meds and PEGs trained and qualified or able to complete qualification when requested                 |     |

#### Desirable

- |   |     |
|---|-----|
| 3. Level 2 or equivalent in Maths and English                         | A/I |
| 4. Be responsible for and actively engage in own personal development |     |

### Key skills

#### Essential

- |  |     |
|--|-----|
| 5. Good standards of verbal and written communication  | A/I |
| 6. Ability to prioritise and manage own time   | A/I |
| 7. Good organisational skills (able to plan workload)  | A/I |
| 8. Ability to work collaboratively with a multi-disciplinary team                                  | A/I |
| 9. Ability to maintain professional boundaries   | A/I |
| 10. Ability to work in a challenging and pressured environment                                     | A/I |
| 11. Ability to demonstrate empathy and react with sensitivity having regard to individuals' wishes |     |
| 12. A non-discriminatory approach  |     |

#### Desirable

- |  |     |
|--|-----|
| 13. Understanding of own abilities, limitations and when to seek support | A/I |
| 14. Basic IT Skills  |     |

### Experience

#### Essential

- |   |  |
|---|--|
| 15. Experience of working collaboratively within a team |  |
|---|--|

#### Desirable

- |   |     |
|---|-----|
| 16. Experience of working with people with challenging and complex needs and disabilities | A/I |
| 17. Working in a Health & Social Care environment   | A/I |
| 18. Working in an educational environment   |     |

### Knowledge

#### Essential

- |  |     |
|--|-----|
| 19. Understanding the need for Confidentiality | A/I |
|--|-----|

#### Desirable

- |  |     |
|--|-----|
| 20. Understanding of person-centred care                           | A/I |
| 21. Understanding of complex care needs for young people to adults | A/I |
| 22. Understanding of Safeguarding issues                           | A/I |

### Other personal requirements

#### Essential

- |   |     |
|---|-----|
| 23. Flexibility to work the hours and days to meet the varying needs of the College. This is likely to include weekends, evenings and bank holidays | A/I |
| 24. Flexibility to work across different locations. This includes the Portland campus, community hub sites and other community locations in and     |     |



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around Nottinghamshire 25. Flexibility and willingness to support citizens with a wide range of activities, including, working indoors and outdoors 26. A respectful and inclusive attitude when working with all stakeholder groups	
Desirable	
27. Access to a vehicle	A

✓ **How we intend to assess your match with our person specification**

A Application Form

C Assessment Centre

I Interview