



Person Specification

Job Title

Day Services Care Support Worker (Reviewed Jan 2025)

Qualifications



Essential

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| 1. Completion of the Care Certificate | A/I |
| 2. Completion of the Level 2 Diploma in Health and Social Care or equivalent or be willing to work towards this qualification. | A/I |
| 3. Be responsible for and actively engaging in own personal development | A/I |

Desirable

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| 4. Level 2 or equivalent in Maths and English | A/I |
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Key skills

Essential

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| 5. Good standards of verbal and written communication | A/I |
| 6. Ability to prioritise and manage own time and workload | A/I |
| 7. Ability to maintain professional boundaries at work | A/I |
| 8. Ability to work in a challenging and pressured environment | A/I |
| 9. Ability to demonstrate empathy and react with sensitivity having regard to citizen's wishes | A/I |
| 10. Basic ICT Skills | A/I |

Desirable

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| 11. Supporting, planning and delivering meaningful activities | A/I |
| 12. Supporting individuals with sensory processing needs | A/I |
| 13. Supporting individuals with challenging behaviour | A/I |

Experience

Essential

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| 14. Experience of working professionally and collaboratively within a team | A/I |
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Desirable

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| 15. Experience of working with people with challenging and complex needs and disabilities | A/I |
| 16. Working in a Day Services environment / Health & Social Care environment | A/I |

Knowledge

Essential

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| 17. Understanding the need for Confidentiality | A/I |
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Desirable

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| 18. Understanding of person-centred care | A/I |
| 19. Understanding of complex care needs, including, learning disabilities, physical disabilities and Autism | A/I |
| 20. Understanding of Adult Day Service provision | A/I |
| 21. Understanding of Safeguarding Children & Adults | A/I |
| 22. Understanding of Mental Capacity Act 2005 | A/I |

Other personal requirements



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|---|-----|
| 23. Flexibility to work the hours and days required by the Day Service to meet operational needs and specific citizen needs / activities. This may include working evenings, weekends and bank holidays if required | A/I |
| 24. Flexibility to work across different Day Service locations. This includes the Portland campus, community hub sites and other community locations | A/I |
| 25. Flexibility and willingness to support citizen with a wide range of activities, including, working indoors and outdoors | A/I |
| 26. A respectful and inclusive attitude when working with all stakeholder groups | A/I |

Desirable

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| 27. Access to a vehicle | A |
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✓ How we intend to assess your match with our person specification

A Application Form

C Assessment Centre

I Interview